



# Gateshead LINK

Residential Care Working Group  
2008/2009

# What you told us last year

- Prevention – Focus on Healthy Living Agenda - prevent people in later life being transferred into Care Homes.
- Regulation of residential care sector – LINk to bridge gap between Commissioners of Services and Service Providers.
- Right to ‘enter and view’ - LINk visitors looking at standards of care, residents’ experiences, variety of social activities on offer, individual needs are being met and staff training and skills.

# What you told us last year

- Commissioning of services – LINk could examine the voluntary sector role in delivering social care and the use of volunteers. LINk could monitor the range of providers being commissioned to deliver social care.
- LINk - gather evidence of good practice. Ensure providers meet quality standards in the care they provide.
- Promote volunteering - enable homes to offer a wide variety of social and community activities and to support
- Advocacy for residents

# What we've done

- Establish the range of residential care providers in Gateshead
- Establish the assessed standards of providers across Gateshead
- Receive information and discuss local authority provision and standards
- Receive information and discuss the Care Quality Commission (CQC) inspection regime and maintenance of standards
- Arrange visits to cross section of residential care providers in Gateshead to inform members knowledge of residential care in Gateshead

# What next?

- Plan and make visits to a range of residential care providers in Gateshead.
- Use the information gained to plan 'Enter and View' visits.
- Plan and make 'Enter and View' visits to seek residents' views.