



Gateshead LINK

Hospital Discharge Working Group
2009/2010

Working together: Gateshead LINK and Gateshead Health NHS Foundation Trust

- Hospital discharge is a major priority for the Trust too
- Joint event held in October 2009
- Evaluate the response to the discharge questionnaires in Trust members newsletter
- LINK questionnaires going out in new Trust discharge pack in January
- Francis Inquiry
- Pharmacy visit

What next?

- First, ask delegates at Gateshead LINk Annual Event to complete patient experience questionnaire
- Ask people to complete the patient experience questionnaire - across forums and networks
- Analyse completed questionnaires to identify themes and patterns
- Work with Gateshead hospitals to improve hospital discharge